

Patient's Name: _____

Financial Policy

INSURANCE: As a courtesy to you, Lago Dental Center will facilitate your care by providing assistance with applicable dental insurance you may have. Insurance companies vary widely in the types of coverage they provide. Also, insurance companies will not quote exact payment for services not yet rendered, so until a claim is filed we cannot tell you exactly how much your insurance company will pay.

Please remember that insurance is considered a method of reimbursing the patient for fees paid to the doctor and is not a substitute for payment. Some companies pay fixed allowances for certain procedures and others pay a percentage of the charge. Lago Dental Center is contracted with several major carriers to include: Ameritas, Metlife, Delta PPO and Premier, Humana PPO, United Concordia and a few plans that have subsequently contracted with one of the aforementioned. Please call to verify your participation with your particular plan.

For your convenience, we accept all major credit cards, cash and checks. We deliver the finest care at the most reasonable cost to our patients, therefore payment is due at the time service is rendered unless other arrangements have been made in advance. If you have questions regarding your account, please contact us at (512) 267-5200. Many times, a simple telephone call will clear any misunderstandings.

Most insurance companies will respond within four to six weeks. Please call our office if your statement does not reflect your insurance payment within that time frame. If your insurance has not responded to our claim within 60 days, we ask that you take responsibility for resolving the claim with your insurance while making payments on your account. Any remaining balance after your insurance has paid is your responsibility. Your prompt remittance is appreciated. We can make arrangements for a monthly payment plan, but that must be implemented prior to the actual procedure.

Please remember you are fully responsible for all fees charged by this office regardless of your insurance coverage.

CANCELLATIONS: Last minute cancellations result in a loss of production without adequate time to rebook the appointment; therefore, habitual cancellations/rescheduling without a 24 hour notice may be subject to a \$25.00 Chair Fee (typically after 3 broken appointments). Note: this may transfer to all family members.

Signature:

Date: